

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This 06<sup>th</sup> day of December' 2023**  
**C.G.No.31/2023-24/Tirupati Circle**

**CHAIRPERSON**      **Sri. V. Srinivasa Anjaneya Murthy**  
Former Principal District Judge

**Members Present**

**Sri. K. Ramamohan Rao**      **Member (Finance)**  
**Sri. S.L. Anjani Kumar**      **Member (Technical)**

***Between***

Sri.D. Surya Narasimha Raju  
C/o. M/s. Sri Balaji House Owners Welfare Association,  
# 1-2155, Roja Plots, Kotapalli, Piler, Chittoor District.      Complainant

***AND***

1. Dy. Executive Engineer/O/Piler CCO
  2. Executive Engineer/O/Piler
- Respondents

This complaint came up for final hearing before this Forum through video conferencing on 01.12.2023 in the presence of the complainant and respondents and having considered the complaint and submissions of both the parties, this Forum passed the following:

**ORDER**

01. The President and Members of GVCSR Sri Balaji House Owners Welfare Assosiation, Piler filed the complaint stating that in their colony the electrical poles in the main road are erected in Zig-Zag



manner and very close to the houses causing life threat to the inmates of the houses and presently the service connections are released under one electrical line but they require two spans of lines.

02. The said complaint was received during the Vidyut Adalat conducted on 17.10.2023 at Piler and it was registered as C.G.No.31/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they have resolved the grievance of the complainant by erecting 100 KVA additional transformers two in number and completed the work of two spans of line conversion from Sph 3 wire line to 3ph 5 wire line and thereby resolved the low voltage problem also in the colony of the complainant. They have also submitted a letter dt: 16.11.2023 from the complainant reporting that their grievance was redressed by the respondents.
03. Heard both the parties through video conferencing. The complainant reported that their problem was solved by the respondents subsequent to the complaint and he confirmed the contents of the letter dt: 16.11.2023 issued by them reporting that their problem was solved. Since the grievance of the complainant was redressed, this Forum feel that this complaint can be closed.

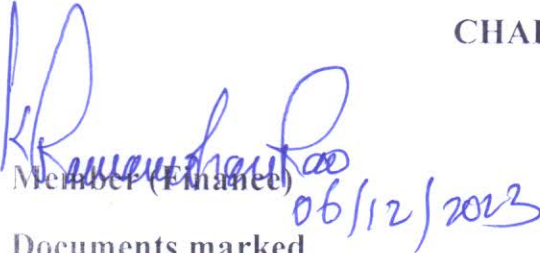


04. ***In the result***, the complaint is closed. There is no order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06<sup>th</sup> day of December'2023.

 06/12/23

CHAIRPERSON

 06/12/2023  
Member (Finance)

 6/12/2023  
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

